



March 23, 2020

Dear Valued Customer:

Please review this important information and distribute to your community as soon as possible.

With the coronavirus posing a threat to communities across the country, we wanted to reach out to ensure that you are aware of the steps Republic Services is taking to keep our employees and customers safe and healthy during this uncertain time.

Safety is Republic's number one priority. We pride ourselves on crisis preparedness and business continuity planning and execution. It's our objective to keep people safe and healthy while continuing to provide superior service and support to our customers.

Republic Services is taking the coronavirus seriously. We are closely monitoring CDC, FEMA and local, state and federal guidance. In addition, we've increased our janitorial services in key markets and we're communicating often with our employees to reinforce the importance of disinfecting the workplace and practicing frequent handwashing and sanitization.

With the highest concern of safety for our employees and customers, during these unchartered times, we will provide curbside services consisting of dumping the cart only and not hand collecting loose bagged debris at the curb.

We apologize for any inconvenience, but we're in this together!

Regards,

Republic Services, Inc.